

Welcome to the City of Rigby

Things to know about City Utilities

ACCOUNT NUMBER: _____

1 – Residential utilities include water, sewer, garbage and a sewer bond. The monthly fee for these services is currently \$130.00 per month, billed at the end of the month and due by the 20th of the next month. A deposit of \$260.00 is required on new services and refunded after 12 months of current payments. Delinquent accounts are subject to a late fee of \$5.25 per month and discontinuation of services.

2 – Free Auto-Pay and Online Bill pay is available (AFTER RECEIVING YOUR FIRST PAPER BILL) through www.xpressbillpay.com. **YOU ARE RESPONSIBLE TO CANCEL AUTO-PAY AND REMOVE PAYMENT INFORMATION WHEN SELLING OR MOVING.**

3 – If you have questions please call City Hall at 745-8111, or you may email us at depclerk@cityofrigby.com. *For the latest City News, follow us on Facebook or our website www.cityofrigby.com*

4 - Garbage is picked up once per week. Your scheduled day is: **M T W T F**. Dumpsters must be taken to the curb by **7am** on the day of your scheduled pickup. **THERE IS AN EXTRA FEE IF THE TRUCK NEEDS TO COME BACK TO YOUR LOCATION FOR ANY REASON.** Please remove dumpsters from the curb after your trash is collected to allow for parking, clean up, and sidewalk use.

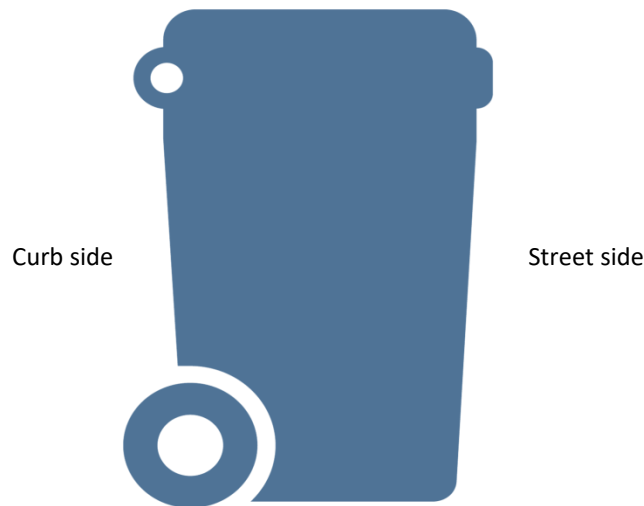
5 – **DUMPSTERS ARE FOR HOUSEHOLD TRASH ONLY.** Yard and lawn trimmings **WILL NOT** be accepted. **Garbage that is spilled from the dumpsters CANNOT be picked up by the driver.** Items such as construction debris, paints, furniture, appliances, etc. must be disposed of at the County Landfill. Call Jefferson County for information and hours.

6 – The City of Rigby has funds set aside for utility assistance for low-income homeowners if they qualify for the Property Tax Reduction at Jefferson County. This annual program varies on the number of qualified residents and must be applied for each year by April 15th.

The City of Rigby REQUIRES ANNUAL LICENSING ON ALL DOGS. If you have more than 2 dogs, you must obtain a non-commercial kennel license. This requires signatures of 75% of homeowners within 100' of your residence. The cost is \$5.00 for the first 3 dogs, plus \$1.00 for each additional.

Garbage Can Placement

Garbage cans are required to be placed off the streets and sidewalks at all times except for the regular garbage pick-up days. Sidewalks and gutters must be kept clear at all times. On your regularly scheduled pick-up day, please place your cans in the street a minimum of four (4) feet from other cans, cars, and other obstacles, and at least one (1) foot away from the curb. The hinged side should be facing away from the street. Overfilled cans will not be picked up. DO NOT place other garbage, trash, or lawn debris around the container.



What can I put in my can?

YES: Regular Household Garbage
Cardboard boxes ONLY IF CUT down to
3'x3' pieces

NO: Construction Debris
Hazardous Waste
Lawn Clippings & Yard
Trimming

Driver will not exit the truck to pick up garbage and bags left around container.

City of Rigby 745-8111

Mitch Bradley, Public Works Director